

# Facility Rules

**Thank you for choosing to store with Central Storage and abiding by our Facility Rules:**

## **Office Hours**

By appointment only

## **Access Hours**

24 hours, 7 days a week

## **Accessing the Facility**

Please be aware persons entering the premises do so at their own risk. Customers store at their own risk and should follow our reasonable directions.

The Facility Owner will not be liable for any loss or damaged suffered by the Storer resulting from the inability to access the facility or the space.

## **In and Around the Facility**

For your safety, do not place objects in front of doors or gates. Gates, doors and other access doors may close without warning and should not be obstructed.

There are shared zones throughout the Facility so please be aware of others, take care and when driving adhere to the 5km speed limit around the Facility. Pedestrians should be aware of vehicles moving around the Facility.

This Facility is monitored at all times.

Please be considerate of others. Aggressive, abusive or any antisocial behavior will not be tolerated.

Smoking is not permitted at this Facility. Pets and animals must be restrained at all times in this Facility.

## **Your Storage Unit**

You keep the key to your storage unit and your goods are stored at your own risk.

You must secure your storage unit with a padlock, and secure any of the Facility's gates / doors that you use from unauthorised entry by ensuring gate closes after entry and exit of premises.

The Facility's common areas are under continuous CCTV surveillance. The inside of your storage unit may be visible on camera if the door to your storage unit is open.

You must not store hazardous, illegal, stolen, flammable, explosive, environmentally harmful, perishable or living goods or goods that pose a risk to any property or person. This includes lithium-ion batteries or items containing lithium-ion batteries.

## **Your Goods**

You must not leave any goods unattended in a common area of the Facility any longer than 1 hour. After this period, we have rights to deal with such goods under the self storage agreement.

## **Fees**

Storage fees must be paid on time. Failure to pay on time will incur late fees and your access to the Facility will be suspended. Please contact the Office should you need to discuss outstanding payments.

The Facility has the right to sell your goods if you do not pay your storage fees in accordance with your self storage agreement.

## **Your Details**

Please notify us within 2 business days if your contact details, or the contact details of your Alternative Contact Person change.

## **Moving Out**

When it's time to move out, please provide 7 days' notice of your intention to move out.

You must move out within 24 hours of termination of the self storage agreement.

Please ensure you take all goods with you when you move out. Your unit must be left empty and clean with your lock removed and gate remote returned to the locked box near entry gate.

Please note rubbish disposal charges apply at a rate of \$200 per disposal. Any rubbish left in shared zones will incur a disposal fee of \$200.

## **Vehicle Storage Specific Agreement**

If you have entered into a vehicle self-storage agreement with us, you must not leave your vehicle unattended outside of your parking space at the Facility any longer than 1 hour. After this period, we have rights to deal with any such vehicle under the vehicle storage agreement

You must move out within 24 hours of termination of the vehicle self-storage agreement.